

Major Subject / Topic	Division Name	Telephone Number	E-mail Address
Medicare Enrollment	Division of Medicare Operations	415-744-3628	rosfodbs@cms.hhs.gov
Medicare FFS Coverage	Division of Medicare Operations	415-744-3628	rosfodbs@cms.hhs.gov
Medicare Claims	Division of Medicare Operations	415-744-3628	rosfodbs@cms.hhs.gov
Medicare Managed Care (Medicare Advantage)	Division of Medicare Health Plans	415-744-3617	rosfodhpp@cms.hhs.gov
Medicare Prescription Drug Coverage	Division of Medicare Operations	415-744-3628	rosfodbs@cms.hhs.gov
Medicare-Approved Drug Discount Card	Division of Medicare Operations	415-744-3628	rosfodbs@cms.hhs.gov
Medicaid	Division of Medicaid and Children's Health	415-744-3658	rosfomcd@cms.hhs.gov
State Children's Health Insurance Program	Division of Medicaid and Children's Health	415-744-3658	rosfomcd@cms.hhs.gov
Medicare Contractor (Carrier or Fiscal Intermediary)	Western Consortium Contractor Management Staff	415-744-3643	wccms@cms.hhs.gov
Medicare Fraud	Division of Medicare Financial Management	415-744-3658	rosfofm@cms.hhs.gov
Medicaid Fraud	Division of Medicaid and Children's Health	415-744-3658	rosfomcd@cms.hhs.gov
Quality of Care Complaints	Seattle Regional Office	206-615-2310	roseacsq@cms.hhs.gov
Quality Improvement Organizations (QIO)	Seattle Regional Office	206-615-2310	roseacsq@cms.hhs.gov
Medicare Provider (Physician, Hospital, Home Health Agency, etc.)	Division of Survey and Certification	415-744-3679	wccms@cms.hhs.gov
Medicare Certification	Division of Survey and Certification	415-744-3679	rosfoso@cms.hhs.gov
Freedom of Information Act (FOIA) Requests	Division of Survey and Certification	415-744-3679	rosfoso@cms.hhs.gov
Medicare Financial Issues	Division of Medicare Financial Management	415-744-3658	rosfofm@cms.hhs.gov
Medicare Secondary Payer	Division of Medicare Financial Management	415-744-3658	rosfofm@cms.hhs.gov
Media / Press Interviews	Office of the Regional Administrator	415-744-3501	rosfoora@cms.hhs.gov
Inviting CMS to Participate in an Event	Office of the Regional Administrator	415-744-3501	rosfoora@cms.hhs.gov